

REFUND POLICY

Last Updated: August 3, 2026

Digitaldevils LLC (“we,” “us,” or “our”) wants to ensure clarity regarding financial transactions on our internet platform and software services (the “Service”). This Refund Policy describes our practices regarding refunds for subscriptions, virtual tokens, and any other purchases made through the Service.

By making a purchase on our platform, you explicitly agree to the terms of this Refund Policy.

1. GENERAL PRINCIPLE: ALL SALES ARE FINAL

Except as expressly set forth in this Refund Policy or as required by applicable law, **all purchases made on the platform are strictly non-refundable and non-exchangeable.**

Digitaldevils LLC is under no obligation to provide refunds, credits, or pro-rated adjustments for any reason, including but not limited to:

- User dissatisfaction with the platform features, software quality, or live content.
 - The amount of time remaining on a subscription after cancellation.
 - Accidental purchases or changes in user financial status.
 - Technical issues on the user’s end (e.g., poor internet connection during live streams).
-

2. SUBSCRIPTIONS AND CANCELLATIONS

- **No Pro-Rated Refunds:** If you cancel your monthly subscription tier (tariff) through your personal profile by clicking the "Cancel Subscription" button, the cancellation will prevent future automatic renewals. However, you will not receive a refund for the current billing cycle.
 - **Access Until End of Period:** Your subscription will remain fully active and accessible until the last day of your current paid monthly cycle. No partial refunds are provided for unused days.
-

3. VIRTUAL TOKENS

- **No Cash Value:** Virtual tokens ("Tokens") purchased on the platform are digital items used exclusively within the platform's ecosystem. They have no fiat currency equivalent and cannot be redeemed for real money.
 - **Immediate Consumption:** Once Tokens are successfully credited to your account profile, the transaction is considered fully completed and final. Tokens are completely **non-refundable**.
-

4. DISPUTED CHARGES AND CHARGEBACKS

- **Contact Support First:** We encourage users to contact us directly at dgtldevils@gmail.com to resolve any billing questions or issues before initiating a bank dispute.
 - **Account Suspension:** Digitaldevils LLC reserves the right to immediately suspend or permanently terminate any user account that initiates an unjustified chargeback, payment reversal, or dispute via their credit card company or bank.
 - **Recovery Costs:** If a user opens a dispute that is subsequently resolved in favor of Digitaldevils LLC, we reserve the right to charge the user for any administrative fees and bank penalties incurred by us during the dispute process.
-

5. EXCEPTIONS AND SPECIAL CIRCUMSTANCES

We may, at our sole and absolute discretion, issue a refund or account credit under exceptional circumstances, such as:

- **System Errors:** Proven double-billing or overcharging caused exclusively by a technical failure of our platform's internal payment routing system.
- **Legal Mandates:** Situations where local laws mandatory state that a refund must be provided (e.g., specific state consumer protection regulations where applicable).

Any one-time refund or credit granted under these exceptions does not create an obligation for future refunds or credits.

6. CONTACT INFORMATION

For any inquiries or clarifications regarding payments and billing, please contact us at:

Digitaldevils LLC

30 N Gould St, STE R

Sheridan, WY 82801

USA

Email: dgtldevils@gmail.com